



# Campervan Hire Booking Form

Main Driver's Full Name: .....

Address: .....

..... Post Code: .....

Tel No: ..... Email: .....

Additional Driver (if applicable)

Name: .....

Passenger(s)

Name: ..... Name: .....

Name: ..... Name: .....

Pet(s) by prior agreement £30 per hire (excluding Amber & Stirling) Y / N

Destination: .....

Festival? Y / N

## **Hire Period**

From 12:00 on ..... to 12:00 on .....

*No amendments must be made to the pick up and drop off times without prior written agreement.*

*Please see "Late Return" section of Terms and Conditions.*

## **Payment Details**

A non-refundable deposit of £150.00 is payable to secure booking dates. For durations of 10 days or more a 20% deposit will be required. The balance of the hire charge is due no later than 8 weeks prior to the start date of hire by card payment in the main driver's name or in full at time of booking if less than 8 weeks to hire. Payment of the bond (security deposit) is due 14 days prior to hire (see Terms and Conditions).

I agree to the attached Terms and Conditions of booking of hire.

Signed: ..... Date: .....



**Insurance Booking Form: to be completed by first driver**

**Important:** Please note we cannot release the van without seeing your driving licence and 2 official household bills with your current address dated within 3 months of hire. These must be presented at collection. Proof of address must match licence and be exactly as per the attached terms 1 utility bill + 1 other document from the following: Council Tax bill/statement, TV / internet/ landline (not mobile) telephone bill, bank statement or credit card statement.

**Please do not proceed with booking unless you are able to provide proof of address exactly as described.**

We also require a DVLA check code from [www.gov.uk/view-driving-licence](http://www.gov.uk/view-driving-licence) prior to collection (dated within 21 days of date of hire).

Title: ..... Full Name:.....

Address: .....

Email Address:..... Tel No (landline):.....

Date of Birth (minimum age 25) :..... Occupation: .....

Driving Licence Number:.....

Date Driving Test Passed: ..... Date of Licence Expiry: .....

Licence issued in which country:.....

**Please answer the following questions by deleting YES/NO as appropriate, providing further information if required.**

1. Motoring Accidents in the last 3 years? **Yes / No**  
If yes, how many years ago?.....
2. Any DVLA reportable physical/mental conditions which may interfere with your ability to drive? For example stroke/deafness/heart condition/diabetes/epilepsy/loss of limb/loss of sight: **Yes / No**  
Please detail:.....
3. Have you ever been refused motor insurance or had insurance cancelled? **Yes / No**
4. Have you been convicted of motoring offences in the last 4 years? **Yes / No** If so please detail below:  
Offence Code:.....Date: ..... Fine:..... Points:.....
5. Have you been convicted of any non-motoring offences in the last 4 years? **Yes / No**

For insurance purposes you must declare ANY endorsements, motor accidents or DVLA reportable conditions. Drivers must not have been convicted of any motoring offence or have a prosecution pending other than parking or one speeding offence. Insurance on your van hire is inclusive for the first named driver. Surcharges apply for additional drivers, non-UK drivers and non-UK travel. The standard insurance excess payable by you is £500 (Fergal/Lance/Monty/Stirling) or £2250 (Amber). Additional £100 excess for non-UK drivers applies. Please sign to agree to the terms and conditions of this booking. I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read.

Signature:..... Date:.....



**Insurance Booking Form: to be completed by additional driver**

**Important:** Please note we cannot release the van without seeing your driving licence and 2 official household bills with your current address dated within 3 months of hire. These must be presented at collection. Proof of address must match licence and be exactly as per the attached terms 1 utility bill + 1 other document from the following: Council Tax bill/statement, TV / internet/ landline (not mobile) telephone bill, bank statement or credit card statement.

**Please do not proceed with booking unless you are able to provide proof of address exactly as described.**

We also require a DVLA check code from [www.gov.uk/view-driving-licence](http://www.gov.uk/view-driving-licence) prior to collection (dated within 21 days of date of hire).

Title: ..... Full Name:.....

Address: .....

Email Address:..... Tel No (landline):.....

Date of Birth (minimum age 25) :..... Occupation: .....

Driving Licence Number:.....

Date Driving Test Passed: ..... Date of Licence Expiry: .....

Licence issued in which country:.....

**Please answer the following questions by deleting YES/NO as appropriate, providing further information if required.**

1. Motoring Accidents in the last 3 years? **Yes / No**  
If yes, how many years ago?.....
2. Any DVLA reportable physical/mental conditions which may interfere with your ability to drive? For example stroke/deafness/heart condition/diabetes/epilepsy/loss of limb/loss of sight: **Yes / No**  
Please detail:.....
3. Have you ever been refused motor insurance or had insurance cancelled? **Yes / No**
4. Have you been convicted of motoring offences in the last 4 years? **Yes / No** If so please detail below:  
Offence Code:.....Date: ..... Fine:..... Points:.....
5. Have you been convicted of any non-motoring offences in the last 4 years? **Yes / No**

For insurance purposes you must declare ANY endorsements, motor accidents or DVLA reportable conditions. Drivers must not have been convicted of any motoring offence or have a prosecution pending other than parking or one speeding offence. Insurance on your van hire is inclusive for the first named driver. Surcharges apply for additional drivers, non-UK drivers and non-UK travel. The standard insurance excess payable by you is £500 (Fergal/Lance/Monty/Stirling) or £2250 (Amber). Additional £100 excess for non-UK drivers applies. Please sign to agree to the terms and conditions of this booking. I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read.

Signature:..... Date:.....



## Overland Campers Ltd Terms and Conditions

### 1. THESE TERMS

- 1.1 These are the terms and conditions on which we hire our campervan to you when you book with us via email or telephone. Please read these terms carefully before you submit your order to us. These terms tell you who we are, how we will provide services to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms please contact us.

### 2. INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 We are Overland Campers Ltd a company registered in England and Wales ('Overland Campers', 'we' or 'us'). Our company registration number is 10539591 and our registered office is 3 Marsden Gate Farm, Sowood, Halifax, England HX4 9LD.
- 2.2 You can contact us by telephone on 07791 787 483 or by writing to us at Overland Campers Ltd, 3 Marsden Gate Farm, Sowood, Halifax, England HX4 9LD or by email at [hello@overlandcampers.co.uk](mailto:hello@overlandcampers.co.uk).
- 2.3 If we have to contact you we will do so by telephone or by writing to you at the email address you provided to us during the order process ('the order'). When we use the words "writing" or "written" in these terms, this includes emails.

### 3. OUR CONTRACT WITH YOU

- 3.1 The contract is between Overland Campers and the customer (main driver) named in the order ('you') and the sole subject of the contract is the hiring out of the campervan that you have chosen in your order (being one of our available campervans at the time of the order), for the period of time referred to in your order, and at the price for that rental period described on our website or in our quotation(s) to you (subject to any chargeable extras that you may order from us over and above the basic hire charges). The statutory provisions relating to travel contracts do not apply to the contract. You will organise your journey in our campervan yourself and making use of the campervan is your own responsibility.
- 3.2 The contract will come into existence between us when we email you to confirm receipt of the initial £150 of the total cost of the hire (or 20% payment for hires of 10 days or more) and provide you with the details of your booking ('booking confirmation email').
- 3.3 If we are unable to accept your order, we will inform you of this in writing and will not charge you for the hire. This might be because the campervan is no longer available for reasons we could not reasonably plan for or because we have identified an error in the price or description of the campervan.
- 3.4 You acknowledge that Overland Campers retain title to the campervan and its contents at all times. We do not sell our campervan to you; we simply hire it to you. You will temporarily possess the campervan as a hirer only. You shall not agree, attempt, offer or purport to either sell, assign, sublet, lend, pledge, mortgage, let on hire, or otherwise part with or attempt to part with the possession of, or otherwise deal with, our campervan.

### 4. PRICE

- 4.1 Prices quoted include the following:
- 4.1.1 Fully comprehensive insurance for one driver aged between 25 and 75.
  - 4.1.2 Mileage of 150 miles per 24 hour period or unlimited UK mileage for hires of 7 nights or more.
  - 4.1.3 UK breakdown cover.



- 4.1.4 Hire of cooking equipment, crockery, cutlery and onboard equipment.
- 4.1.5 Any optional or added extras selected during the booking.
- 4.2 It is always possible that, despite our best efforts, some of the hire charges may be incorrectly priced. If we accept your order where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may end the contract and refund you any sums paid.

## 5. INSURANCE

- 5.1 Fully comprehensive cover for one driver is included in the standard hire charge.
- 5.2 Drivers must be aged between 25-70 and have had a valid UK, EU (including Norway and Switzerland), Australian, New Zealand, USA or Canadian driving licence for a minimum of 3 years. Other licences may be possible by prior written agreement at the discretion of our insurers. Please ensure your licence is in order (current name, address and not due to expire) *prior* to making a booking. Licence (including paper counterpart if applicable) must be provided on the day of hire along with 2 official documents detailing current address (which must match driving licence) dated within 90 days of hire from the list below:  
1 utility bill + 1 of the following
  - a) Council Tax bill/statement
  - b) TV / internet/ landline telephone bill (including Sky/Virgin/BT etc)
  - c) Bank Statement
  - d) Credit Card StatementWe appreciate many bills are paperless, if so you must contact your bank/utility company etc and request a posted letter.
- 5.3 Drivers must not have been convicted of any motoring offence or have a prosecution pending other than parking or speeding offence. Drivers must not have more than 6 points for minor offences. Drivers must not have had more than one motoring accident or claim in the last 3 years fault / non-fault.

Drivers must not have had insurance refused, declined or cancelled at normal rates or terms.

### 5.3.1 Additional Terms from Insurers:

Each hirer and authorised driver must meet the following requirements (unless otherwise agreed by Us and You).

A is 25 years of age or over but under 70 years of age.

B has held a full UK driving licence for at least two years and has produced the licence for inspection by Overland Campers Ltd.

C is not engaged in professional gambling, sport or entertainment, hawking or general dealing, street or market trading, or modelling.

D has not been involved in more than one motoring accident or claim within the preceding three years.

E has not been convicted of any motoring offence or has a prosecution pending other than parking or one speeding offence.

F has referred any medical condition requiring Driver and Vehicle Licensing Agency (DVLA) notification and authorisation has been granted by the DVLA.

G has not been refused motor insurance at normal rates and terms or has not been declined insurance or had any insurance policy cancelled by an Insurer.

### EXCLUDES DRIVERS UNDER 21 YEARS OF AGE

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed the Insurers shall not provide cover if an insured vehicle is being driven by or for this purpose is in the charge of any person under 21 years of age. Subject otherwise to the terms, exceptions and conditions of this insurance.

### EXCLUDES DRIVERS OVER 79 YEARS OF AGE



Notwithstanding anything contained herein to the contrary it is hereby understood and agreed the Insurers shall not provide cover if an insured vehicle is being driven by or for this purpose is in the charge of any person over 79 years of age. Subject otherwise to the terms, exceptions and conditions of this insurance.

#### EXCLUDES DRIVERS WITH LESS THAN 24 MONTHS FULL UK OR EU LICENCE EXPERIENCE

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed the Insurers shall not provide cover if an insured vehicle is being driven by or for this purpose is in the charge of any person with less than 24 months driving experience since obtaining a permanent licence in the United Kingdom or EU to drive a vehicle of the same class as the Insured vehicles.

Subject otherwise to the terms, exceptions and conditions of this insurance.

#### EXCLUDING CASH HIRERS

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed that no liability shall attach to underwriters in the event of any hiring or letting on hire, of any motor vehicle, where such hire is paid for in cash (in part or full). It is further warranted that all hires must be paid by credit/debit card. Subject otherwise to the terms, exceptions and conditions of this insurance.

#### EXCLUDING OFF HIRE COVER OTHER THAN FOR NAMED DRIVERS

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed the Insurers shall not be liable in respect of any claim made under this insurance in respect of damage arising to or from the use of any vehicle which is the subject of the indemnity provided by this insurance unless at the time such damage or loss arises the insured vehicle has been let out under a signed and binding contract to any Hirer who fulfils the requirements of the attaching endorsements to this insurance unless otherwise named to and approved by Insurers. Subject otherwise to the terms, exceptions and conditions of this insurance.

Full policy booklet available upon request.

- 5.4 An additional driver can be added at the cost outlined in clause 19. Additional drivers must meet the insurance requirements outlined in 5.3.
- 5.5 You are responsible for any legal penalties, speeding fines or parking tickets which are incurred during the period of hire. An administration fee of £25 per penalty will be charged by us to you should we need to process the paperwork relating to these penalties.
- 5.6 The insurance cover we take out with our provider only covers the campervan and does not cover personal possessions. We recommend that you take out insurance to cover your possessions during the rental period.
- 5.7 You are liable to any third parties as a result of your use of the campervan, to the extent that such liability is not covered by the insurance policy for the campervan that is included in the standard hire charge.
- 5.8 Travel insurance is not included and we recommend you take out your own travel insurance policy to cover all eventualities (eg illness).

## 6. PROOF OF IDENTITY / DOCUMENTATION

- 6.1 You must provide honest and accurate information requested in the fields on the booking form which includes details of all drivers who will be driving the campervan and their respective driving licence numbers. Providing false information invalidates insurance and will lead to the termination of the hire contract with no refund provided.
- 6.2 On the day of collection of the campervan all drivers must be present and you must provide the following information so that we can hire the campervan out to you:



- 6.2.1 A copy of the driving licence for each driver.
- 6.2.2 Two proofs of address for each driver (these must comprise of 1 x utility bill (electricity, water, gas, broadband, council tax or landline) and 1 of the following: TV/internet/landline telephone bill, bank or credit statement, credit card bill or statement, or mortgage/pension statement).
- 6.3 A DVLA check code should be provided to us dated 21 days prior to hire. We will send a reminder of this nearer the time of hire as the check code cannot be provided earlier than this.
- 6.4 Failure to provide the information in clauses 6.1 , 6.2 and 6.3 may result in you not being able to hire the campervan. We may terminate the contract in these circumstances. We will not be responsible for supplying the campervan late if this is caused by you not giving us the information we need prior to the hire. No refund will be given in these circumstances.
- 6.5 Checks against the drivers will be carried out for each booking before the hire commencement.

## **7. PAYMENT DETAILS**

- 7.1 Overland Campers accept payment by BACS or card. Cash and cheque payments are not accepted.
- 7.2 £150 deposit (or 20% of the total cost of hire for hires of 10 nights or more) is taken upon booking, with the remaining of the total cost due 8 weeks before the start of the rental period.
- 7.3 If you book less than 8 weeks before the start of the rental period, the total cost of the hire is payable upon booking.
- 7.4 Any gift vouchers or discount codes are limited to one per booking and cannot be used in conjunction with other offers.

## **8. SECURITY DEPOSIT**

- 8.1 A refundable security deposit of £750 must be paid in full 2 weeks prior to collecting the campervan. The security deposit must be paid by credit or debit card only.
- 8.2 The security deposit is held against the costs of the following:
- 8.2.1 The insurance excess in the event of an accident or damage caused to the campervan; and/or
- 8.2.2 Any additional charges that may be incurred, including any claims for damages not claimed on insurance (please see 'Additional Costs' at clause 17 of these terms). Charges will apply if the following terms are not met, these include but are not limited to
- the van is returned with the same amount of fuel that was in it when it was collected.
  - the van is returned in its pre-rental condition.
  - the van is returned with an empty, clean toilet. Instructions are provided on how to empty and clean the toilet.
  - the van is returned within the agreed stated time. Please note that the van is not insured outside the agreed times of the contract of hire period. Any extensions to our normal return times must be agreed to in advance and in writing.
- 8.3 The security deposit will be processed for refund, less any of the costs set out at clause 8.2 (if applicable) within 10 days of the end of the hire period. Please note it can take Stripe 5-10 working days to transfer this into your account from the point of refund by us.
- 8.4 Should Overland Campers retain any funds from the security deposit, you will be provided with an explanation of why we have retained those sums and an itemised breakdown detailing the relevant costs we have incurred.



- 8.5 A double bond is required for festivals. All of our vehicles are tracked – should you attend any festival without prior written permission you will forfeit a minimum of £250 of your bond.

## **9. AVAILABILITY**

- 9.1 In the event that your chosen campervan becomes unavailable, we may substitute a comparable or similar campervan, if we do so we will notify you as soon as reasonably possible and you may then contact us to end the contract before the start of the hire period and we will issue a full refund within 7 days.
- 9.2 If a comparable substitute is not possible, a full refund will be issued within 7 days. We cannot accept responsibility for missed functions as a result of your chosen campervan being unavailable.

## **10. CANCELLATION**

- 10.1 If you wish to cancel your booking, you must inform us of your decision to cancel the contract by a clear statement in writing (e.g. by email or a letter sent by post), followed up by a phone call.
- 10.2 If a booking is cancelled by you, the deposit payment that you paid at the time of booking will be retained by us. The following further charges will also apply, depending on the time of cancellation:
- 10.2.1 If cancellation occurs more than 8 weeks prior to the start of the hire period, the balance of the hire charge (if already paid) will be refunded to you.
- 10.2.2 If cancellation occurs between 6 and 8 weeks prior to the start of the hire period, 50% of the remaining balance of the hire charge will be refunded.
- 10.2.3 If cancellation occurs less than 6 weeks prior to the hire commencement, none of the balance of the hire charge will be refunded.

- 10.3 Gift vouchers are non-refundable.

## **11. COVID-19 CANCELLATION POLICY**

- 11.1 Should any lockdown measures be implemented by the appropriate UK authorities that make it impossible to travel and/or pick up the campervan, you will be offered a full refund or the choice to amend the dates of your booking at no extra cost.
- 11.2 Should you cancel your booking by choice, this includes instances whereby you or any member of your party are isolating, display COVID-19 symptoms or receive a positive COVID-19 test result, our standard cancellation policy remains valid.
- 11.3 Please ensure you keep up to date with the Government guidelines regarding local and national restrictions – for example social distancing with people you do not live with, sharing a vehicle, regions you are permitted to travel into etc. It remains the driver's responsibility to assess whether the intended use is within the guidelines or not.

## **12. COLLECTION AND RETURN**

- 12.1 The campervan should be collected from the address outlined and at the collection date and time slot as provided in your booking collection information email. For the avoidance of doubt, you can only take the campervan on hire if you have paid in full, cleared funds for the hire and the security deposit, and have provided us with the documentation we have requested from you and provided our checks on the relevant drivers' licences are satisfactory to us (in our reasonable opinion).





- 12.2 No reimbursement is available for the loss of hire time if you arrive late to collect the campervan, and the hire period will not be extended.
- 12.3 If you do not collect the campervan from us as arranged or if you do not re-arrange to collect it within the booked period of hire, we will contact you for further instructions and if, despite our reasonable efforts, we are unable to contact you or re-arrange collection within the booked period of hire we may terminate the contract.
- 12.4 It is your responsibility to return the campervan in the same condition as it was provided to you (“pre-rental condition”). If you fail to do so for any reason (other than fair wear and tear), you will have to pay the costs arising from any damage to the campervan and any other costs to restore the campervan to its pre-rental condition in accordance with clause 17 of these terms. For the avoidance of any doubt, you are liable for the full replacement value of the campervan if you fail to return it at all.
- 12.5 The campervan should be returned to the premises you collected it from between 09:00 and 12:00 on the date set out in the booking confirmation email. Please note that if the campervan is returned after 12:00, a late fee will be charged at an hourly rate. Please see the ‘Additional Costs’ section of these terms for more information. Should your late return affect the holiday of the next person to hire the vehicle and make us liable for costs greater than the total payable at this hourly rate, the excess is a debt due to us from you. Charges and costs for late return will be deducted from, but not limited to, your Security Deposit.
- 12.6 No refund is given for early return of the vehicle (excludes breakdown that is not the fault of the hirer). If it is your intention to return the vehicle earlier than outlined you must ensure that written confirmation (text/email) is given by us that there will be someone at our premises to meet you.

### **13. CAR PARKING**

- 13.1 Free car parking for one vehicle per hire is offered in our yard, at your own risk, for the duration of the hire.

### **14. MILEAGE**

- 14.1 UK Mileage of 150 miles per 24 hours or unlimited mileage for hires of 7 nights or more is included in the cost of the hire.

### **15. FUEL**

- 15.1 All of the campervans run on diesel and are despatched with a full tank. The campervan must return with a full tank; failure to do so will result in you being charged. The cost for this is listed in the ‘Additional Costs’ section of these terms.
- 15.2 If you fill the tank with the wrong fuel you are liable for the costs to rectify this issue. The costs for this are listed in the ‘Additional Costs’ section.
- 15.3 If you fill the water tank with diesel or petrol you are liable for the costs to rectify this issue. The costs for this are listed in the ‘Additional Costs’ section.

### **16. BREAKDOWN**

- 16.1 Full breakdown cover is included in the standard hire charge. Breakdown cover details are included in the campervan. Should breakdown occur after departure then roadside assistance will be provided through the breakdown company. If the van cannot be repaired then a full or partial refund will be given dependent on the time left in the hire period. Hirers will be returned to our pick-up location using our breakdown company’s Onward Travel policy (full details of the policy are available upon request). If you choose not to use the Onward Travel assistance provided then return to our premises will be at



your own cost. You should follow the procedures referred to in the breakdown cover documentation in the event of any breakdown.

- 16.2 In the unlikely event of mechanical failure/breakdown prior to departure, every effort will be made to provide a similar campervan. If an alternative is unavailable, a full refund of hire costs will be made. We cannot accept responsibility for missed functions due to breakdown. Overland Campers cannot be held responsible for adverse weather conditions affecting any hire.
- 16.3 If a mechanical fault (excluding breakdown) occurs during the hire period which is not due to negligence or breaking the terms set out and you have to incur costs at a garage to get the fault fixed, we will reimburse the full amount you have paid to the garage if valid receipts are provided and our prior consent in writing (text/email) has been given for these repairs.

## 17. TRACKERS

- 17.1 The campervans are fitted with trackers used to ensure safe and compliant operation of the campervan in line with these terms and conditions.
- 17.2 If the campervan is not returned on the agreed date, time and place, we may use the data recorded on the device to recover our campervan. We may attend any premises of yours to recover our campervan after the end of the period of hire, and recover our costs of doing so from you, in addition to any other costs to which we may be entitled in these circumstances.

## 18. ADDITIONAL COSTS

	Details	Cost	Rate
Infringement	An admin fee will be charged to cover the cost of processing any fines or fixed penalties incurred by you during the hire period and you will be invoiced for this.	£25	Per infringement
Fuel Tank	If the fuel tank is not returned full, the following cost is applicable.	£25 + cost to fill the tank	Per hire
Late Return	If the campervan is returned after the time agreed in writing (normally 12:00) on the due date, a late fee will be charged at an hourly rate.	£25	Per hour (or part thereof) after the due return time
Stains	If the campervan is returned with stained upholstery (seats, mattresses, carpets), a cleaning fee will be charged.	£100	Per hire
Additional Cleaning	If the campervan is returned in a soiled state, whereby additional cleaning is required, a cleaning fee will be charged.	£50	Per hire
Toilet/Waste Water	If the toilet cassette is not returned clean and empty, the following cost is applicable.	£50	Per hire



Wrong Fuel	The campervans run on diesel. If petrol is put into the fuel tank, you are liable for the cost to rectify this.	£600	Per hire
Water Tank	If anything other than water is put into the water tank (eg diesel/petrol) you are liable for the cost to rectify this.	£1500	Per hire
Smoking	If there is any evidence of smoking in the campervans, a valeting fee will be charged.	£150	Per hire
Amendment to main driver	If a request is made to change main driver once booking has been confirmed a fee will be charged. New driver must meet the driver requirements.	£25	Per change

18.1 In the event of damage to the campervan it will be at our discretion as to whether we make a claim on our insurance. If we elect to make a claim on our insurance for damage caused by you, we reserve the right to charge you the insurance excess (currently £500 for Fergal, Lance, Monty and Stirling or £2250 for Amber). Alternatively, if we elect not to make a claim on our insurance, we reserve the right to charge you directly for the cost of the repairs.

18.2 Any additional costs incurred (including as a result of damage caused by you) will be deducted from your security deposit in accordance with clause 8.2.

18.3 Should the additional costs incurred by you exceed the value of your security deposit, an invoice will be raised. The invoice should be paid strictly within 7 days of the invoice date.

18.4 You are liable for replacing any tyres punctured or damaged during the hire period.

18.5 You are liable for the cost of replacing keys lost during the hire period.

## 19. EXTRAS

19.1 The following additional extras can be added onto the hire at the specified cost.

	Cost	Rate
Additional driver	£25	Per night
Outdoor chairs	£10	Per chair per hire
Outdoor table	£30	Per table per hire
Pets by prior agreement only	£30	Per hire
Pop Up Tent	£30	Per tent per hire

## 20. LIABILITY

20.1 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees and for fraud or fraudulent misrepresentation. Advice about your legal rights is available from your local Citizens' Advice Bureau. Nothing in these terms will affect those legal rights.



- 20.2 Our campervans are strictly for domestic and private use only. If you use our campervan for any commercial/business purpose we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 20.3 You will take responsibility for your own possessions and shall ensure that they are kept safely in the campervan during the booking. Overland Campers accept no liability for any accident, loss of property or personal injury suffered by you during the booking.
- 20.4 We shall not be liable for any accident, damage, loss, injury, expense or inconvenience which you or any other person may suffer or incur arising out of, or in any way connected with the booking.

## **21. MAINTENANCE**

- 21.1 Pre-hire service checks are carried out by Overland Campers prior to hire. Any maintenance requirements will be fulfilled by Overland Campers.
- 21.2 As the hirer you must stop and react to any dash warning lights.

## **22. TERMINATION**

- 22.1 We reserve the right to terminate the contract prior to the start of the hire period if:
  - 22.1.1 One of the named drivers in the order fails the eligibility checks detailed at clause 6 above; or
  - 22.1.2 You do not pay us for the hire of the campervan when you are supposed to (see clause 7) and you do not make payment within 7 days of us reminding you that payment is due, or if you do not pay for the hire in full, plus any security deposit, in advance of the hire period.
  - 22.1.3 Any alterations have been made to the text of this booking form. Please complete only the required fields. Any alterations made to the text without written prior agreement will invalidate your booking and lead to the loss of any deposit paid.
- 22.2 We reserve the right to terminate the contract and repossess the campervan at any time, and you are responsible for our costs of repossessing the campervan, if:
  - 22.2.1 There is a breach of these terms and conditions by you.
  - 22.2.2 The campervan has been obtained by fraud or misrepresentation.
  - 22.2.3 The campervan is abandoned.
  - 22.2.4 The campervan isn't returned by the agreed time, or we have reason to believe that it will not be returned by the agreed time.
- 22.3 In the event of termination, you have no right to any refund of the rental charges or security deposit.
- 22.4 You have the right to terminate the contract in the event of our material breach of these terms and conditions or if we become insolvent.

## **23. USE OF CAMPERVANS**

- 23.1 The campervans must only be driven by the drivers outlined on the booking form and named in the booking confirmation email. You will ensure that all drivers comply with these terms and conditions. The campervans are not to be driven otherwise than in a cautious, prudent and normal manner.
- 23.2 The following are a breach of these terms and conditions:
  - 23.2.1 Using the campervan in a manner which could cause damage.



- 23.2.2 The campervan being driven by a person under the influence of alcohol or drugs or with a blood alcohol level in excess of that permitted by law.
  - 23.2.3 The ignition key being left in the campervan, or the campervan not being locked and secured by Clutch Claw / steering lock, while it is unoccupied.
  - 23.2.4 The campervan being driven by persons under the age of 25, over the age of 75 or not authorised by law to drive the campervan.
  - 23.2.5 The campervan being damaged by submersion in water.
  - 23.2.6 The campervan being put into contact with saltwater.
  - 23.2.7 The campervan being used for any illegal purpose for any race, rally or contest.
  - 23.2.8 The campervan being used to tow any vehicle or trailer.
  - 23.2.9 The campervan being used to carry passengers or property for hire or reward.
  - 23.2.10 The campervan being used to carry more than people that its belted capacity. You must carry only as many passengers as there are seat belts in the van. The number of passengers is limited to the seatbelt capacity of the van. The number seated may differ to the number the camper can sleep, please check for details.  
You are legally responsible for obtaining and using a child or baby seat. Please note we do not supply car seats.
  - 23.2.11 The campervan being used to carry volatile liquids, gases, explosives or other corrosive or inflammable material.
  - 23.2.12 The campervan being used for any business use whatsoever.
  - 23.2.13 The van being taken outside of the United Kingdom unless by prior written agreement.
  - 23.2.14 The lighting of candles in any of our vehicles.
- 23.3 Theft of the van or equipment must be reported to Overland Campers and the Police immediately.

## **24. ROAD RESTRICTIONS**

- 24.1 Drivers must use care and caution when driving as per the current Road Traffic legislation.
- 24.2 You must ensure you do not exceed the vehicle's capabilities. Drivers must take into account the vehicle dimensions and be aware that there are fragile parts on the underside and top of the vehicle. Please be aware that should you get stuck from driving on unsuitable terrain any recovery and resulting repairs will be made at your cost.
- 24.2 We reserve the right to restrict movements in times of severe weather conditions.

## **25. EUROPEAN TRAVEL**

- 25.1 European Travel is not currently offered by us. You must not leave the UK in any of the campervans.

## **26. ANIMALS**

- 26.1 Pets are only allowed in our campervans with prior written agreement at the fee outlined in clause 19.



26.2 Pet beds and bedding are not provided.

26.3 Pets are not allowed in the front of the vehicles or on the furniture or sleeping areas/roof tents. The cost of repairing any damage from chewing/scratching etc will be deducted from your bond.

26.4 It is the driver's responsibility to ensure that pets are suitably restrained in line with the Highway Code.

## **27. ALTERATIONS**

27.1 You shall not make any alterations or additions to the campervan without the prior written consent of Overland Campers.

## **28. SMOKING**

28.1 Overland Campers operate a strict no smoking policy in the campervans. Evidence of smoking in the campervan will result in a valeting charge being incurred by you.

## **29. ACCIDENTS**

29.1 In the event of any accident, loss or damage arising out of the use of the motorhome, you will notify us as soon as possible and in any event within 2 hours of the accident, loss or damage.

29.2 You must obtain the names, addresses and contact details of any third parties and witnesses, and report the event to the nearest police station (and obtain a crime number in the event of theft).

29.3 You agree to assist us in handling any claim arising from any event, including providing all relevant information and attending court to give evidence.

## **30. DATA PROTECTION**

30.1 We will only use your personal information as set out in our Privacy Policy.

## **31. GOVERNING LAW**

31.1 The contract is governed by these terms and conditions and the law of England & Wales and the English courts will have exclusive jurisdiction to resolve any matters relating to the contract.

## **32. SEVERANCE**

32.1 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.